

Counter

The Resident

SUBNAME PROPNAM

ADD_STRT

TOWN

COUNTY_TXT COUNTY

POSTCODE

www.nisra.gov.uk

Ref: FRS

Your living standards and household circumstances matter

Dear Resident,

I am writing to ask for your help with an important study which collects information on the living standards and circumstances of all different kinds of people living in Northern Ireland today.



Your experience matters

The Family Resources Survey provides vital information to help the government develop and monitor policies which help everyone from single people, families with children and disabled people, to carers and older people. What you tell us can really make a difference.



What happens next?

We are currently carrying out all survey interviews over the telephone. As we don't have any telephone contact details for your household, we would be so grateful if you could visit www.nisra.gov.uk/respond or call us on **02890 255111** to arrange a convenient time for our interviewer to telephone you to carry out the survey. Our interviewers are available during the day, in the evenings and at weekends. If we don't hear from you, an interviewer may make a brief, socially distanced doorstep visit to provide more information about the survey and how you can take part.



Who can take part?

We would like to talk to you and, if possible, to each adult in your household. This study involves all residents in the household. If a household member is not available when we call, we may ask someone else in the household to respond on their behalf. It is important that everyone in your household sees this letter and the enclosed leaflet.



Thank you

As a token of our appreciation, we've attached a £10 voucher which you can exchange for cash at any Post Office. We very much hope that you and your household will take part.

Yours faithfully,



Brian Green
Director for Surveys, NISRA



Department for

Communities

www.communities-ni.gov.uk

Frequently asked questions

Who carries out the study?

The study is carried out by Central Survey Unit (CSU) of the Northern Ireland Statistics and Research Agency (NISRA) on behalf of the Department for Communities (DfC). CSU is the leading social survey research organisation in Northern Ireland and is one of the main business areas of NISRA.

How was I chosen?

We have randomly selected 4,000 addresses from a list of all addresses in Northern Ireland. This makes sure that we get a mixture of all different types of people, including families and single people, young people and people in retirement.

Why is it important to take part?

To make sure the results are as accurate as possible we rely on the people living at the addresses we chose to take part. We cannot interview at other addresses, as this would bias the results.

You do not need any special knowledge to take part. Most people who are chosen agree to take part and enjoy the experience.

Where can I find out more?

If there is anything else you wish to know about the study visit www.nisra.gov.uk/frs, or phone us on **02890 255111**.

Our pledge to you

We will value your time and contribution

We'll make it as easy and convenient as possible for you to take part.

We will treat you with respect

We'll respect your privacy and will clearly identify our highly-trained staff as being from NISRA.

We will communicate with you and listen to your views

We'll answer any questions you have about taking part in this study and look forward to hearing your feedback.

We will keep your information secure and confidential

We'll treat the information you give as confidential, as directed by the Code of Practice for Statistics. It will be used to produce statistics that will not identify you or anyone in your household. Please see the enclosed leaflet for more details on how we will use your information.